

Swedavia Airports

Swedavia owns, operates and develops Sweden's national basic infrastructure of ten airports.

These ten airports form a system that connects all parts of Sweden – and connects Sweden to the rest of the world.

These ten airports are ready to move forward!



We are prepared

With the increasing number of passengers, our main focus is the health and safety of our airports employees and passengers.

Swedavia is monitoring developments day by day and is in continuous contact with relevant authorities and EASA.

In order to create a safe environment we follow instructions from the Public Health Agency of Sweden and the European Aviation Safety Agency (EASA) guidelines for airports, airlines and passengers and we have a number of protective measures in place.



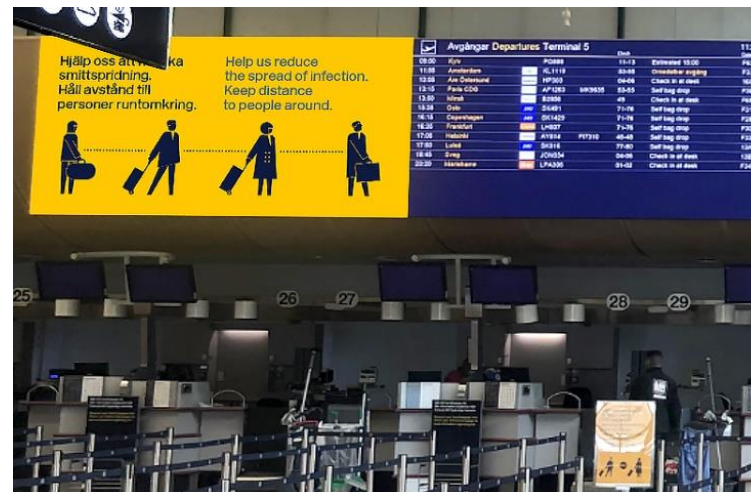
General Communication

The health and safety measures in place is clearly communicated to our travellers and airport staff.

Passengers are encouraged via social media to check-in at home or by using Self service at the airport.

Yellow signs throughout the airports emphasise the need to maintain social distance.

Frequent announcements about social distancing and face masks in the terminals and on airport buses.

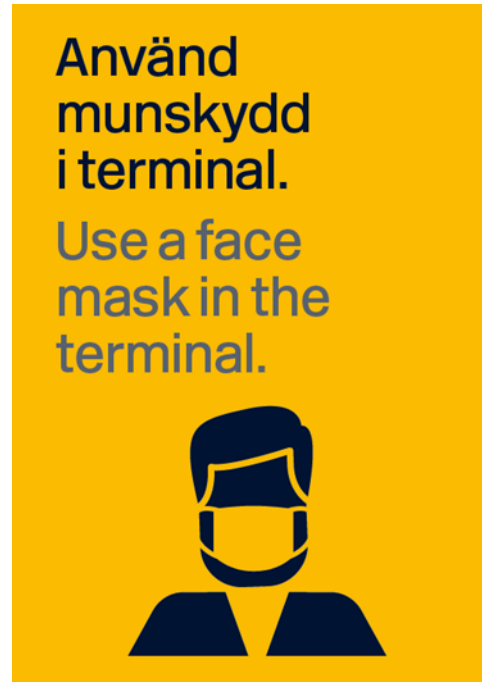


Face masks

We recommend everybody entering our terminals to wear face masks.

Airport employees wear masks or face shields.

We are encouraging retailers to make face masks available in airport stores.



Queues and social distancing

The yellow signs continue with floor markings in all queueing zones.

Our airports have a continuous focus on the number of passengers gathering in our terminals at different times of the day.

This involves scheduling check-in with long intervals, using gates at longer intervals, and using baggage belts in different parts of the baggage hall.

Our staff also works actively with any queues at check-in, security checkpoints and border control.

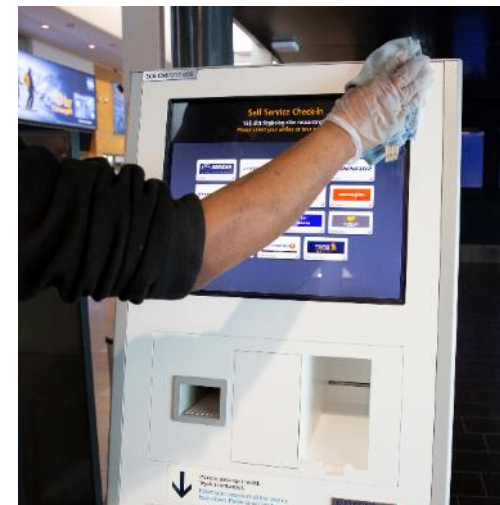


Cleaning & disinfection

All cleaning measures at our airports have been modified and expanded.

Cleaning has been enhanced in areas that many people use and on surfaces that many people touch: elevator buttons, door openers, escalators, trolleys, ATMs, automated check-in machines and the like.

Hand sanitiser dispensers are available in the terminals.



Protective shields

Our airports have protective shields in mandatory passenger flows such as check-in, security checkpoints and boarding.



Seating areas

We are working actively to allow for and ensure social distancing in all seating areas.

This may involve:

- Rearranging furniture in established waiting areas
- Blocking or removing some seats and tables
- Stickers on selected seats and tables



Temperature screening

If airlines or handling agents want to include temperature screening as a measure in their procedures, this will be possible at regular facilities in the passenger flow.



Picking up/dropping off passengers

To avoid crowding, we recommend that you see off or greet passengers outside the terminal.

Du som hämtar eller lämnar.

Tack för att du undviker trängsel och stannar utanför terminalen.

If you are picking up or dropping off passengers.

Please avoid crowding and remain outside the terminal.



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